



# 4th Newsletter

The Vocal In Need Project aims to bridge the linguistic and cultural gap of security and agency staff by providing an online training and an app for smartphones to better interact with migrants and refugees as well as to increase the intercultural and linguistic skills of these workers in the following contexts:

> Shelters/ residential centres for migrants, refugees and asylum seekers

Police offices. border control Agencies that provide training, employment or other services for migrants and refugees

Website https://vocal.erasmus.site

### 4TH TRANSNATIONAL MEETING

The 4th and last Transnational Meeting of the Vocal in Need project has been hosted in the police department of Dresden (DE) by Hochschule der Sächsischen Polizei on the 12th of September 2019.

This transnational meeting was the occasion to pull the strings together and discuss minor open questions in all intellectual outputs as well as to go through the outcomes of the piloting phase to check what needs to be corrected in the online training modules and in the Mobile Assistant App. After having discussed about the last administrative issues of the project, the last details for the organization of the final conference where arranged. At last, partners have shared ideas for a follow-up of this project as well as for new collaborations for the next Erasmus+ deadline of next year.

# LAUNCH OF ONLINE TRAINING MODULES AND MOBILE ASSISTANT

After the piloting phase held in June and July in all partner countries as well as the corrections and improvements suggested thanks to the users support, both the Vocal In Need online training modules and App are now available in

Arabic
Bulgarian
English
German
Italian
Lithuanian
Russian
Turkish

The online training modules can be found in the "Modules" section of the Vocal in Need website https://vocal.erasmus.site

The final release of the Mobile Assistant can be downloaded from the following links:

iOS: https://apps.apple.com/app/id1462669892

Android: https://play.google.com/store/apps/details?id=eu.dcnet.vocalinneed

Enjoy using them!

## **Vocal in Need Final Conference**

The final conference of Vocal in Need, that served to introduce the ViN Platform and App to a wider target group, was held at the Dorint Hotel of Dresden on the 13th of September.

The event programme started with a welcome address from the Prorector of the Saxon University of Applied Police Sciences (Germany). Then, Prof. Dr. Tom Thieme also from the Saxon University of Applied Police Sciences introduced participants to the topic of the project "Social Changes and Intercultural Competence - a Challenge for Police Forces".

Afterwards Dr. Kristin Brogan, from the coordinating organization Institute of Technology Tralee (Ireland) deepened the importance of EU projects for social cohesion and provided an introduction to the Vocal in Need project. The morning session continued with an introduction to the Vocal in Need language modules by Holger Bienzle from die Berater (Austria) and the colleagues of assist GmbH from Germany (for the Intercultural Module part). To conclude the morning, Danmar Computers LLC (Poland) presented the App for security staff which was of high interest for the audience of the

The Vocal in Need final conference was a success with the participation of around 75 people (including foreign guests from Romania, Hungary and Turkey) coming from different areas such as police forces, integration agencies for migrants, social services, training agencies, etc.

A big thanks from the Vocal in Need partnership to Hochschule der Sächsischen Polizei (FH and especially to the organizer Tatjana Müller-Scholich for her wonderful organization of this day!



Institute of Technology Tralee from Ireland (Project

Hochschule der Sächsischen Polizei (FH), the university of applied police science from Germany





Danmar Computers LLC, a private company from Poland



Formazione Co&So Network (FCN), Consortium of social cooperatives from Italy









Mykolas Romeris University from Lithuania

University of Plovdiv "Paisii Hilendarski" from

Esenler Meslekive Teknik Anadolu Lisesi, a VET school from Turkey

die Berater, a private training institute and

